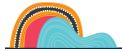
Regional and Outer Metropolitan bus timetable changes

2024 bus timetable FAQs

October 2024





Transport for NSW acknowledges the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

Transport for NSW is adjusting the rail and bus timetable in regional and outer metropolitan areas from Sunday 20 October 2024 and people who use public transport services should plan ahead.

Why are bus services changing?

A new train timetable comes into effect on 20 October. Bus timetables are being adjusted to ensure connections with the new 2024 train timetable which is supporting the final Metro conversion of the T3 Bankstown Line now underway.

What are the benefits?

The timetable aims to deliver improved service reliability by simplifying services across the network.

What are the changes?

Bus changes in regional and outer metropolitan areas mostly include adjustments to existing timetables to ensure connections with the new train timetable. There will also be minor adjustments to a small number of timetables in some areas to improve reliability and service performance.

How many services are changing?

There will be 101 outer metropolitan bus service routes adjusted, and 11 regional bus services will be amended.

What areas are affected by these changes?

There changes will mainly be for bus timetables in the Hunter, Central Coast and Newcastle, Blue Mountains and Southern Highlands for routes that connect with train services.

There will also be minor timing changes to some NSW TrainLink regional train and coach services. Customers who have already booked affected services will get an SMS (text) alerting them to any change in timings and encouraging them to check with Trip Planner or other transport apps.

How will you inform passengers of changes?

The adjusted rail timetable and bus network changes are now available in Transport's Trip Planner. Travellers should plan ahead at https://transportnsw.info/trip#/trip or via a Transport App at transportnsw.info/apps before travelling and allow extra travel time.

The changes have also been communicated directly to schools and with a marketing campaign in affected areas including in-bus posters, press advertising and digital social posts.

Will there be changes to school services?

There are changes to school services.

This change is happening during the NSW Higher School Certificate and special effort has been made to communicate directly with schools. Schools and students are being encouraged to check online at transportnsw.info to see if their services will be affected from 20 October.

Will any services be withdrawn?

Some late-night trips on Central Coast bus route 64 will be withdrawn with travel available on extended routes 63 and 66C services.

Sunday services on Central Coast bus services 50 and 55 have been adjusted which will allow the removal of three trips without affecting customers.

Will there be any route changes to existing bus services?

There is a very minor route path change to service 900 Picton to Campbelltown via Narellan.

Will any services be extended?

Bus routes 63 and 66C are being extended to cover the withdrawal of some route 64 trips.

Will my journey cost more?

There is no change to the cost of bus trips.

Will bus shelters or bus stops be upgraded or changed?

Bus shelters and stops will not be physically upgraded or changed.

Will any Zero Emission Buses be introduced as part of these changes?

There are no new Zero Emission buses being introduced as part of these changes.

How do I provide feedback?

To provide feedback on any Transport services, please visit <u>transportnsw.info/contact-us/feedback</u>.

Will bus services be accessible?

The majority of local bus services in NSW are accessible. If you have limited mobility, you can board and travel on most buses.

Trip Planner shows you which bus services have accessible features or look for the wheelchair accessible symbol or the letter 'a' for accessible on printed bus timetables.

A non-accessible bus may be used to replace a usually accessible service sometimes for operational reasons.

Where do I go for more information?

The adjusted rail timetable and bus network changes are now available in Transport's Trip Planner. Travellers should plan ahead at https://transportnsw.info/trip#/trip before travelling and allow extra travel time.

Summary of changes

Blue Mountains

Bus timetable changes are being made to match with the new rail timetable across a number of routes in Blaxland, Emu Plains, Faulconbridge, Glenbrook, Katoomba, Lapstone, Leonay, Mount Victoria, Springwood and Penrith.

Central Coast & Newcastle

Bus timetable changes are being made in the Newcastle area to match the new rail timetable and to take traffic conditions into account to improve punctuality, with no trip expected to be affected by more than 10 minutes

Bus timetable changes are happening on the Central Coast and in Lake Macquarie to match with the rail timetable changes. This will maintain connections to Cardiff, Fassifern, Gosford, Morisset, Ourimbah, Tuggerah, Woy Woy, Wyee and Wyong stations.

Hunter

A timetable adjustment on bus route 24, Wallsend to Marketown via Mayfield, is being made to align with the rail timetable changes.

Southern Highlands

Bus timetable changes to route 828, Picton to Bowral, to match with the new rail timetable and route 900, Picton to Campbelltown via Narellan, to reflect actual traffic conditions.

Western NSW

Alterations to bus timetables in Lithgow and Bathurst are happening to match with the new train timetable.

A full list of all bus timetable changes by route can be found online:

2024 train timetable changes | transportnsw.info